Value Creation

Customers

We will provide genuine satisfaction captivating customers by offering

Value Creation Value Creation Process

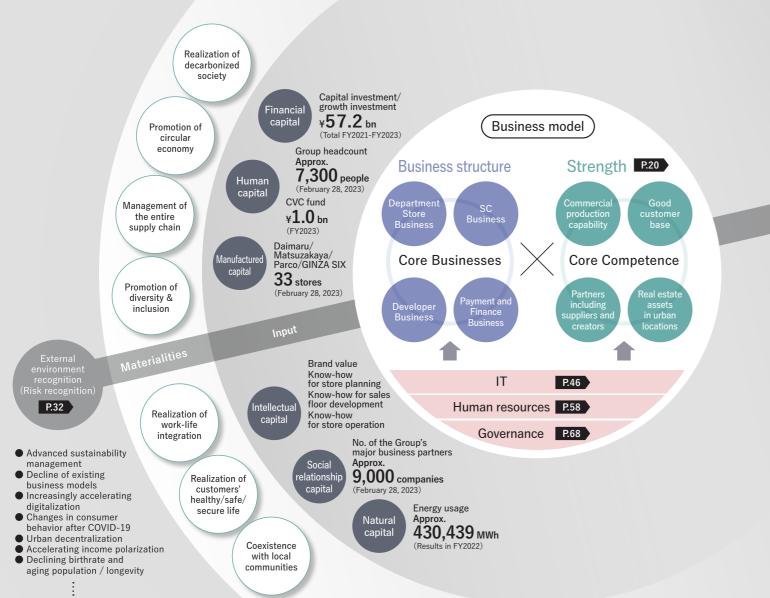
J. Front Retailing Value Creation Process

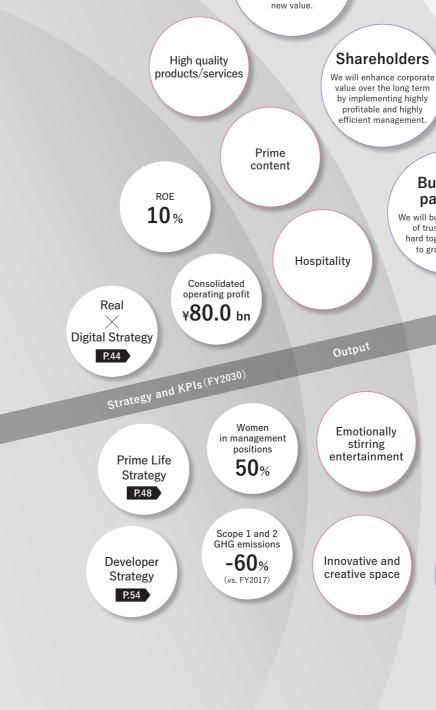
Under the Basic Mission Statement and the Group Vision, J. Front Retailing, together with stakeholders, is committed to creating high quality, fresh, hospitable, and fulfilling life adapted to the changing times.

The business activity of J. Front Retailing is to constantly seek to create rich markets that grow with local communities, which is led by the Department Store and Parco.

It is nothing less than to create, as a public entity of society, new value with which its various stakeholders emphasize. Circulating the Group's business model and creating new value using the six capitals of J. Front Retailing effectively and efficiently are the process to create the brand value of J. Front Retailing, which will result in the creation of new value with which society emphasizes.

Through this initiative, we will aim to realize CSV management that achieves social value and economic value at the same time, contribute to society at large, and develop the Group.





Well-Being

Business partners

We will build the relations of trust by working hard together and aim to grow together.

Vision

Create and Bring to Life "<u>New Happin</u>ess."

Employees

We will realize workplaces in which employees' performance and contribution are fairly evaluated and they can realize their exhibition of ability and growth and have job satisfaction

Communities

We will contribute to community development and promote environmentfriendlv business activities as a good corporate citizen.



From September 25 to 27 in 2015, which is a milestone year of the development agenda, the United Nations Sustainable Development Summit was held at the United Nations Headquarters in New York, and with the participation of more than 150 leaders of member states, the "Transforming our world: the 2030 Agenda for Sustainable Development" was adopted as its outcome document.

We have implemented CSR systems using ISO 26000 as their guidelines to create shared value