Entered Subscription Business

Challenge to new market

The fashion subscription business AnotherADdress launched in March 2021 is a service to respect the intrinsic value of fashion and sustainable initiatives and aim to shift to a socially and environmentally sustainable business model based on the belief that clothes are not disposable. We would like to create fashion subscription experiences with a sophisticated brand lineup and the freedom for customers to choose what they want to wear now and build a new market which is not present in existing businesses.

AnotherADdress or Another + Address. This new “another place” will make customers’ fashion more pleasant. This name represents our hope that customers will interact with fashion freely not in a fixed place but at another address (AnotherADdress).

We will provide this service from here toward the future by loving each “dress” to be worn at the “address” while fulfilling our role of inheriting valuable fashion resources.

Face environmental issues

Department store operators and retailers have grown with the trends around the fashion industry such as mass production and mass consumption. However, environmental issues behind them including mass disposal have a very great impact on society and the earth. We think it is the Group’s responsibility to face these issues seriously and change the whole business model to a more sustainable one.

We believe fashion has the power to energize and excite people.” However, we feel we have fewer opportunities to feel such power after the collapse of the bubble economy in Japan. The Group has developed with the fashion industry by offering fashion that colors the times to customers. The Group needs to communicate the empowerment of creative clothing to more people because we are in an era in which awareness of ownership and consumption is changing.

Our target is ageless

We have set a target based on behavior to be “all people who try to become new and remain brilliant” regardless of age and aim to provide services favored by people who think positively about the current era. Specifically, we assume four personas including businesswomen, company managers, next generation leaders and entrepreneurs to take measures.

With sustainable partners

In AnotherADdress, we, as its operating body, accept orders from customers and deliver clothing seeking an environment-friendly way every day in partnership with a 3PL company, a delivery company, a cleaning company and a recycling company, which promote unique sustainable initiatives.

The subscription-based stock business that accepts all orders online, we will also try to depart from the conventional department store flow business model that depends on physical stores.

Business Model

Potential class

Buying class

Company managers

Businesswomen

Next generation leaders, entrepreneurs

We also like potential customers who did not buy because of a difference in appetite for possession and economic rationality to experience the power of sophisticated brands and fashion through our service.

It is a subscription-type service that enables customers to freely select from national and international sophisticated brands. Customers can rent three items they like for one month at ¥11,880 (tax inclusive). The monthly fee includes shipping and return, cleaning and basic repair costs. Wear, scratch and stain from general use will be repaired at no extra fee. Customers can also suspend or cancel the subscription whenever they like.

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蕃新	しい	生活环境が	はじまる

AnotherADdress

2021.3.12 Debut

Interview

TABATA Ryuya, Head of AnotherADdress Business

Create New Consumption Style

AnotherADdress, which was launched in March this year, has received much more orders than expected and keeps many customers waiting. Anyway, we are surprised at the great eagerness of customers. Concerning this service, it may be said that an old department store will rent dresses online. But it is not true. The concept of this business “Fashion New Life” means combining the intrinsic value of fashion and simple life, that is, creating a new consumption style of fashion. Rental is only one scheme to realize it. We effort includes encouraging customers to find their favorite clothing and buy them as a result of rental, helping them more frequently wear their clothing at home, which was worn once or twice, and furthermore, receiving the clothing they want to clean or repair in the cardboard boxes shutting once a month and taking appropriate care of it so that it will last a long time. Customers who use this service will become sustainable through “Fashion New Life.”

AnotherADdress has such a view of the world and aims to grow as a scalable platform.