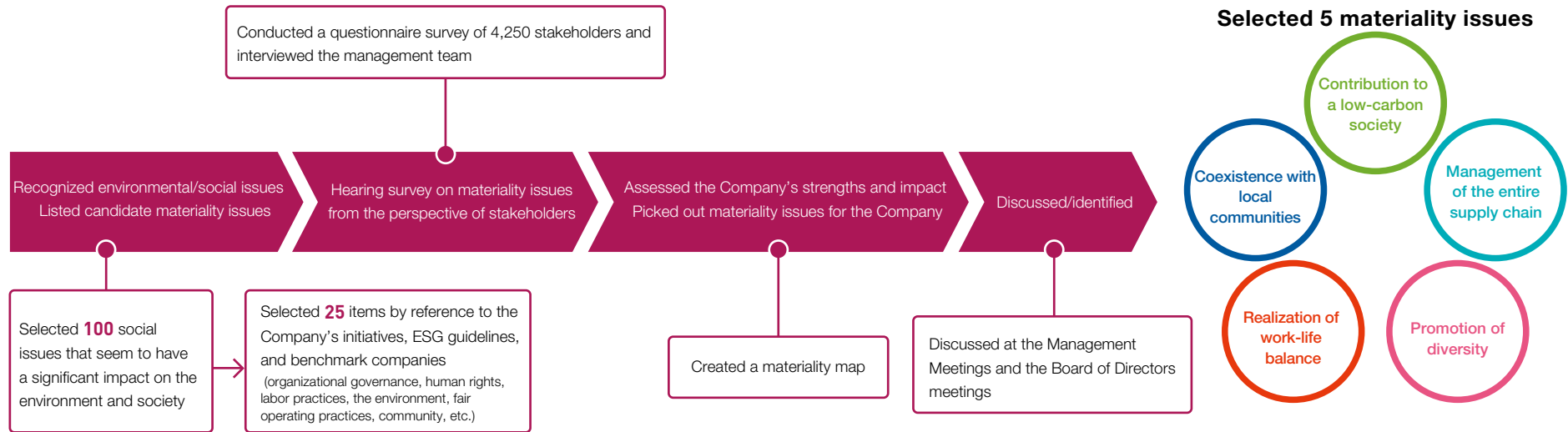


→ Identification of Materiality Issues Five Materiality Issues and Actions Sustainability Roadmap

Process to Identify Materiality Issues



The Group worked to identify materiality issues that contribute to the realization of “sustainable corporate and social growth” and a “sustainable society” in the process of clarifying the relationship between business activities and social issues.

Specifically, we selected 25 candidate materiality issues from the perspectives of:

- (i) **the environmental/social issues that are meaningful for the Company to address and can produce results and**
- (ii) **the issues we can tackle using its core businesses.**

And then, we conducted a questionnaire survey of 4,250 stakeholders on these 25 issues to secure objectivity and diversity. And based on the results of

the survey in which the Global Reporting Initiative (GRI, a nonprofit organization that develops international guidelines) Standards, the assessment items of ISO 26000 and Socially Responsible Investment (SRI), Sustainable Development Goals (SDGs), and review by the President are reflected, and after discussions at internal meetings such as the Management Meetings, we created a materiality map. And finally, we narrowed down the list of materiality issues to and formally determined five items at the Board of Directors meeting.

Currently, we have set long-term goals to be achieved concerning these materiality issues and proceed with specific action plans. Thus the Group makes united efforts

to contribute to resolving social issues through business activities and develop as a sustainable company.

J. Front Retailing Group materiality map

